

**Code: 9E00201**

MBA II Semester Regular & Supplementary Examinations, October/November 2013

**HUMAN RESOURCE MANAGEMENT**

Time: 3 hours

Max. Marks: 60

Answer any five questions  
All questions carry equal marks

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- 1 (a) Define human resource management.  
(b) Explain the significance of human resource management.
  
- 2 (a) What is competency building?  
(b) Explain the role of change management in competency building.  
(c) Discuss the steps in the change management process.
  
- 3 (a) Distinguish between job analysis and job design.  
(b) Enumerate the stages in human resource process.
  
- 4 (a) What are the advantages of employee training?  
(b) List out various modern methods of training.  
(c) Discuss the procedure in identifying training needs.
  
- 5 (a) Discuss the stages in career development process.  
(b) Explain in detail the working of 'Holland vocational preferences model'.
  
- 6 (a) Explain the criteria for performance measurement.  
(b) What are the advantages and disadvantages of performance management?  
(c) Enumerate major difference between performance management and performance appraisal.
  
- 7 (a) What is work life balance?  
(b) Explain the scope of diversity management.  
(c) Explain various dimensions of quality of work life.
  
- 8 (a) Discuss the changing role of HR manager in the post-globalization in India.  
(b) Discuss the impact of 'Outsourcing' on the future of organizations in India.

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